

ISO
9001:2015
CERTIFIED

Alside Central Window Plant Certified to New **ISO 9001:2015 Standards**



Alside window manufacturing operations in Cuyahoga Falls, OH, is now certified to the rigorous ISO 9001:2015 Standards for Quality Management Systems. Achieving this prestigious quality distinction provides significant benefits to our customers as well as advantages for the Alside window brand.

Alside®

World-Class Quality Assurance – Certified to ISO 9001:2015 Standards



To learn more about the new ISO 9001:2015 quality management standards, please visit www.iso.org.

What is ISO 9001?

Focused on continuous quality improvement, ISO 9001 is the world's leading quality management standard. Simply stated, it helps businesses and organizations to be more efficient and **improve satisfaction for customers** and other stakeholders. Achieving certification to the latest standards recognizes Alside as having a **superior quality** management system.

Why is earning the new certification to ISO 9001:2015 standards significant?

ISO 9001:2015, which is the latest, more stringent version of ISO 9001, integrates with our quality systems already in place but also requires increased importance on leadership action, supply chain performance and risk prevention. Each area of achievement makes us **stronger and better** – it further separates Alside from the competition.

How does this relate to production of Alside Windows?

Implementing ISO's "Plan-Do-Check-Act" methodology promotes consistent production of **high-quality products, streamlined processes, and increased efficiency**. Analyzing every action of our window manufacturing operations from the perspective of placing the customer first helps determine how to optimize our processes and meet our customers' needs today and well into the future.

Why was ISO revised from its original 9001 set of standards?

The world of business has changed since the previous ISO 9001 standards were set in 2008. The new 9001:2015 standards reflect complex global commerce, a dynamic supply chain, and **increased expectations** from customers. They also help companies address organizational risk and identify growth opportunities.

What are the key actions of ISO 9001:2015 at Alside?

- Monitor and measure all stages of operations – from purchasing raw materials through end-user customer support – to ensure established quality standards are met
- Optimize operations between various functions of the company
- Anticipate changes in the marketplace and prepare to meet those needs
- Meet necessary statutory and regulatory requirements
- Identify and gain new business opportunities – some sectors and clients require ISO 9001 prior to doing business
- Create a robust quality management system that is customer-focused
- Deliver consistent quality and unique value to our customers

What is Alside's next step in continuous quality improvement?

Our goal is to achieve certification to ISO 9001:2015 standards throughout our remaining window, siding and metals plants in 2016. Alside's parent company, Associated Materials (AMI), owns and operates 11 manufacturing operations in North America dedicated to residential and light commercial building products, and we fully expect the remaining 10 plants to be certified yet this year.



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