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Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

#### Claims Procedure

Customer must give Alside written notice at [www.alside.com/support/warranties/](http://www.alside.com/support/warranties/) within twenty-five (25) days after Customer learns of the occurrence of facts or events upon which a warranty claim is based, describing the defect claimed and referring to this Limited Warranty Rider and date of patio door installation, together with the name of the dealer, proof of purchase, proof of property ownership and transfer information as requested. Allow a reasonable time for inspection purposes if determined to be necessary. Upon request by Alside, Customer may be required to return any defective Product at its cost to Alside for Alside's inspection, or to provide other details of and evidence substantiating the Customer's warranty claim. In such event, the Customer must obtain a return authorization from Alside prior to returning any allegedly defective Product. The Customer is responsible for prepayment of any applicable prorated amount and return transportation charges back to the property location.

#### Care and Cleaning

We recommend that the patio doors are cleaned regularly with a soft, damp cloth. If necessary, a mild detergent or soap solution in lukewarm water may be used. Avoid use of bleach, polishes, abrasive or organic solvent cleaners.

## Want to know more?

Visit our website at [www.alside.com](http://www.alside.com)

Warranty effective date 6-1-17

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# Patio Doors

## Integrated Mini Blinds on Sliding Patio Doors Limited Warranty Rider

Supplement to Alside Window Systems  
Lifetime Limited Warranty

**20 YEAR LIMITED WARRANTY**

#### ISSUED TO

ORIGINAL PURCHASER

PROPERTY ADDRESS

CITY

STATE

ZIP

PHONE

DATE OF PATIO DOOR INSTALLATION

DEALER'S NAME

NUMBER AND TYPE OF PATIO DOORS PURCHASED





# Integrated Mini Blinds on Sliding Patio Doors Limited Warranty Rider

## Supplement to Alside Window Systems Lifetime Limited Warranty

### 20 YEAR LIMITED WARRANTY

*This Integrated Mini Blinds Limited Warranty Rider ("Rider") supplements the applicable Alside Window Systems Lifetime Limited Warranty for manufactured windows and patio doors ("Limited Warranty"). FOR A COPY OF THE LIMITED WARRANTY contact an authorized Alside Window Dealer, or Alside at [www.alside.com](http://www.alside.com); P.O. Box 2010, Akron, OH 44310 or call 1-800-489-1144. In the event of any conflict between the terms of this Rider and the Limited Warranty, the terms of this Rider will govern.*

#### Coverage

Subject to the limitations and exclusions set forth in the Limited Warranty and this Rider, Alside Patio Doors with Integrated Mini Blinds (hereinafter referred to as "Product") are free from manufacturing defects when properly installed and subject to normal use.

For a period of twenty (20) years from the date of Product purchase for the Original Purchaser, Alside will, at its option, either repair or replace the defective Product with a comparable product. Alside's liability is limited to repairing or replacing the Product; Alside will not be responsible for labor, removal of the original Product, installation of replacement Product, shipping charges or other costs or expenses incurred by the Property Owner.

If Alside elects to replace the Product, the replacement Product will be warranted for the balance of the warranty period on the original Product.

For a period of ten (10) years, from the date of purchase, Alside will pay 100% of the cost of repair or replacement of the Product. Thereafter, Alside will pay a percentage of the cost of repair or replacement of the Product as set forth in the following prorated schedule:

<b>Number of Years Claim Is Made From the Original Date of Purchase</b>	<b>Percentage of Costs* Borne by Alside</b>
0 – 10 years .....	100%
11th year .....	80%
12th year .....	70%
13th year .....	60%
14th year .....	50%
15th year .....	40%
16th – 20th year .....	30%

\*The basis for computing the cost of material for repair or replacement shall be current market prices.

#### Conditions Which Will Void the Warranty

- If the glass surface is fractured or broken.
- If the seal is subjected to standing water or other liquids.
- If the Product is damaged or altered by handling, storage, or installation contrary to Industry standards.
- If the Product is damaged by incompatible glazing lubricants, glazing soaps, glazing gaskets, glazing sealants, films, paints, solvents, insulation or chemical fumes.
- If the Product is installed in or submitted to high heat conditions, high moisture conditions, high vibration or extreme temperature changes.
- If the Product is installed in sloped glazing.
- If the Product is installed in high heat conditions, such as behind a storm door, or painted a dark color.
- If the Product is subjected to stress resulting from localized application of heat, movement of building, and /or building components, or expansion or contraction of framing members.
- If the Product has been discarded or destroyed or Alside is denied the ability to field inspect the Product or the Product is otherwise unavailable for inspection by Alside.

#### Exclusions from the Warranty

- Defects arising from damage to the capillary tube, such as crimping or dirt/debris obstructing the opening of the capillary tube.
- Defects or damages arising from improper handling, cleaning or maintenance, defective or improper glazing, installation or finishing (including glazing installation or finishing not in accordance with Alside's instructions), accident, act of God, intentional human acts, misuse, abuse or any circumstances beyond the control of Alside.
- Shipping or other charges incurred or claimed by the Customer.
- Accessories manufactured by others.
- Normal wear and tear to Product.
- The application of any after-market products including, but not limited to, tints, films and protective coatings.

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