

To better understand our customers, we ask you to please fill out the following information. This information will be used in an internal market research capacity only and will not be sold or given to anyone else.

Number of people in household:
 1 2 3-5 over 5

Age Group:
 under 30 30-40 41-50 51-65 over 65

Marital Status:
 Single Married Divorced Widowed

Household Income (in thousands):
 under \$20 \$21-40 \$41-60 \$61-80
 \$81-90 \$91-100 \$101-140 over \$140

How would you classify your occupation:
 Professional Sales/Business Clerical Technical
 Construction Manufacturing Self-employed Retired
 Other _____

Age of Home:
 less than 5 years 5-10 years 11-20 years
 21-34 years 35-50 years over 50 years

How long have you lived in your home:
 1-5 years 6-10 years 11-15 years over 15 years

Purchase Information:
 First window purchase First purchase from this company
 Purchased windows before Purchased from this company before

What was your method of payment?
 Cash Financing

What product(s) did you purchase? _____

How did you hear about your Alside window dealer?
 Referral Newspaper Radio TV Yellow Pages
 Remodeling Contractor Trade Show
 Other _____

Why did you decide on Alside Fusion Windows?
 Appearance Price Reputation Other _____
 Recommended by contractor

If you are replacing existing windows, why are you doing it now?
 Appearance Ease of Maintenance
 Other _____

Congratulations!

We hope you enjoy many years
of greater comfort and added
convenience with your beautiful
new Alside Fusion Windows.

It is with pride we custom built
each one — just for you and
your home.

With proper care they'll give you
a lifetime of worry free service.

Thanks for choosing us
...to change the way you see
your world.



Suggested Cleaning of Alside Fusion Vinyl Windows

Glass:

Clean glass with a mixture of mild dish soap and water. Rinse completely with clear water, then wipe dry with a soft cloth to avoid water spots. Avoid washing windows in direct sunlight. Never use petroleum-based cleaners or caustic chemicals on the glass.

Vinyl Sashes and Mainframes:

Vacuum dirt from sill and track areas before washing. Clean vinyl with a mixture of mild dish soap and water. Mild, non-abrasive soaps are usually safest for most dirt and stain removal. Always rinse completely with clean water and wipe dry.

Screens:

Remove from window, then wash on a flat, clean surface with mild soap and water and a soft brush. Rinse, wipe dry and then reinstall.

For additional information, you may download AAMA's Caring for Your Windows and Doors pamphlet at www.aamanet.org.

HIGH CONCENTRATION OF CLEANERS MAY CAUSE DAMAGE TO THE WINDOW'S GLASS AND VINYL. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR PAINT REMOVERS.

This cleaning information is suggested in an effort to be of assistance; however, Alside can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.

Alside
P.O. Box 2010
Akron, Ohio 44309

For warranty questions call: 1-800-489-1144

Want to know more?

Visit our website at www.alside.com

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WINDOW SYSTEMS

Window

Fusion™ Vinyl Windows
Lifetime
Limited
Warranty

ISSUED TO

ORIGINAL PURCHASER

PROPERTY ADDRESS

CITY

STATE

ZIP

PHONE

DATE OF WINDOW INSTALLATION

DEALER'S NAME

NUMBER OF WINDOWS PURCHASED



Fusion Vinyl Windows Lifetime Limited Warranty

Alside, the manufacturer of Fusion Vinyl Windows, makes available to the Original Purchaser the Lifetime Limited Non-Transferable Warranty, warranting the Fusion Vinyl Window for as long as the Original Purchaser shall own and live in the property at the stated property address, from date of window installation, under normal use and service, against specified defects in material and workmanship of the Fusion Vinyl Window, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Limited Warranty.

Lifetime Limited Warranty – Vinyl Sash Frame and Vinyl Mainframe

The rigidized vinyl in the window sash frames and in the window mainframe of the basic window unit will be warranted against cracking, warping, peeling, flaking, blistering or corroding, for as long as the Original Purchaser shall own and live in the property.

Lifetime Limited Warranty – Moving Parts of the Basic Window Unit

The moving parts of the basic window unit, consisting of the balance to raise and lower the window sash or the brass wheels to slide the sash, and locking mechanism to secure the window sash, are all warranted for as long as the Original Purchaser shall own and live in the property.

Fiberglass Screening and Screen Frame

The fiberglass screening material used in the window screen and the material for manufacture of the screen frames are warranted against manufacturing defects resulting in rotting or rusting, for as long as the Original Purchaser shall own and live in the property. Should such a manufacturing defect occur within one (1) year, Alside agrees to furnish new screen material or new screen frame material.

Lifetime Limited Warranty – Insulating Glass Unit

The hermetically sealed insulated glass unit of the Fusion Vinyl Window is warranted against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service, for as long as the Original Property Owner shall own and live in the property from date of window installation.

Labor Provisions

During the one (1) year period from date of window installation, Alside will provide the labor at no charge to the Original Purchaser for repair or replacement of the warranted window part or component, under the provisions of this Limited Warranty.

Except as to labor on repair or replacement for one (1) year following date of window installation, this Limited Warranty does not cover any additional labor costs and Alside will not be responsible after the first year for any costs incurred in the removal or replacement, installation or reinstallation of the window or of any part or component of the window, or of any repaired or replacement

part or component furnished by Alside. This Limited Warranty does not cover breakage of glass or torn screening from any cause whatsoever.

Property Owner Claim Procedure and Other Warranty Provisions

Any claims for defects under this Limited Warranty should be submitted online at www.alside.com/support/warranties, promptly after discovery of the claimed defect, describing the defect claimed and referring to this Limited Warranty and date of window installation, together with the name of contractor, and proof of purchase as requested. Allow a reasonable time for inspection purposes if determined to be necessary.

If the windows do not conform to this Limited Warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this Limited Warranty, Alside agrees, at its option, to repair or replace the defective part or component of the window free of charge, subject to prepayment of any applicable prorated amount due. After expiration of the labor warranty, the Property Owner will be responsible for shipping charges to send the defective part or component to Alside and for return of the repaired or replaced part.

Replacement parts or components furnished by Alside under this Limited Warranty will have the standard color available at that time. A color variance may occur between the new replacement part or component in comparison to the original window due to weathering exposure and would not be indicative of defects in the part or component.

Alside reserves the right to discontinue or change any Fusion Vinyl Window as manufactured. If the part or component of the window originally installed is not available and Alside determines to make replacement, Alside shall have the right to substitute a compatible part or component.

Alside does not warrant installation nor defects caused by installation. This Limited Warranty covers only the manufacturing defects as specified herein. This Limited Warranty does not cover any other damages or material failure including, but not limited to, normal weathering of sash frames and mainframe, and screen and screen frame, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hail, lightning, earthquake or other Acts of God, chemical pollutants, chemicals, brick wash, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond Alside's control. This Limited Warranty does not apply if the windows are painted, varnished or coated with any other substance that is not factory applied. Alside is not responsible for problems relating to barrier EIFS or any system that does not allow for the proper management of moisture within the wall system.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which Alside has no control, contribute to the severity of these conditions.

Caulking may be necessary on some installations to seal the frames or trim package against water and/or air infiltration. Caulking is considered a maintenance issue and is the responsibility of the homeowner. It is not considered part of the product and is not covered under this Limited Warranty.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior / exterior temperatures, and does not indicate a defect in the window. This Limited Warranty does not cover condensation nor frost or freezing from condensation on the windows.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, ALSIDE DISCLAIMS ANY OTHER WARRANTY EXPRESS OR IMPLIED, THAN THAT PROVIDED FOR HEREIN. THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED

TO ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED SYSTEM. ALSIDE DOES NOT AUTHORIZE ANY PERSON INCLUDING ITS REPRESENTATIVES, TO MAKE ANY REPRESENTATION OR TO OFFER ANY WARRANTY, CONDITION OR GUARANTY IN RESPECT OF THE SYSTEM OTHER THAN THIS WARRANTY. THIS WARRANTY CANNOT BE MODIFIED EXCEPT IN WRITING SIGNED BY ALSIDE'S WARRANTY MANAGER. THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST ALSIDE AND UNDER NO CIRCUMSTANCES SHALL ALSIDE BE LIABLE FOR AN AMOUNT GREATER THAN THE ORIGINAL INSTALLED COST OF THE SYSTEM OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF USE, OR DAMAGE TO THE BUILDING OR ITS CONTENTS. INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL NOT BE RECOVERABLE EVEN IF THE REMEDIES OR THE ACTIONS PROVIDED FOR IN THIS WARRANTY FAIL OF THEIR ESSENTIAL PURPOSE. ALSIDE SHALL NOT BE LIABLE FOR ANY DAMAGES WHICH ARE BASED UPON NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY OF LIABILITY OTHER THAN THE EXCLUSIVE LIABILITY SET FORTH IN THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

Commercial Applications

If the building in which the Fusion Vinyl Window is installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be Fifteen (15) Years from the date of window installation, applicable to all window parts and components, under the prorated basis of this Limited Warranty, with labor at no charge to Property Owner for a one (1) year period, from the date of window installation, and subject to all other terms and conditions of this Limited Warranty.

In the event of hermetic seal failure, the Property Owner will be responsible for charges based on the following schedule:

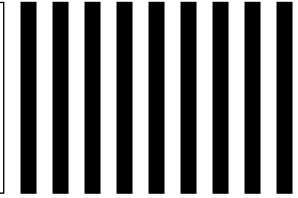
0 - 5 Years	No Charge
6 - 10 Years	50%
11 - 15 Years	70%
15+ Years	100%

The basis for computing the cost of material for repair or replacement shall be current market prices.

Fusion Vinyl Windows are manufactured and warranted by: Alside, P.O. Box 2010, Akron, Ohio 44309.

Effective Date: March 31, 2014

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 2154 AKRON OH

POSTAGE WILL BE PAID BY THE ADDRESSEE

ATTENTION: MARKETING DEPARTMENT
ALSIDE

PO BOX 2010
AKRON OH 44398-9946

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____

